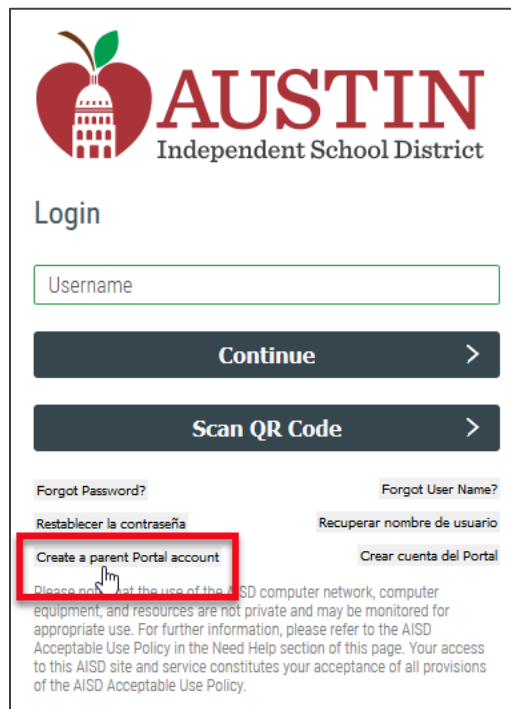# Create a Parent Portal Account

Parents/Guardians can create an AISD Parent Portal Account to access their student's educational information.

1. Open an internet browser. Google Chrome is the recommended browser.

2. Type **portal.austinisd.org** in the URL (web address).

3. Click on '**Create a parent Portal account**'

4. Read the User Agreement. Check the '**I agree to the above terms of usage**' box and click **Next**.
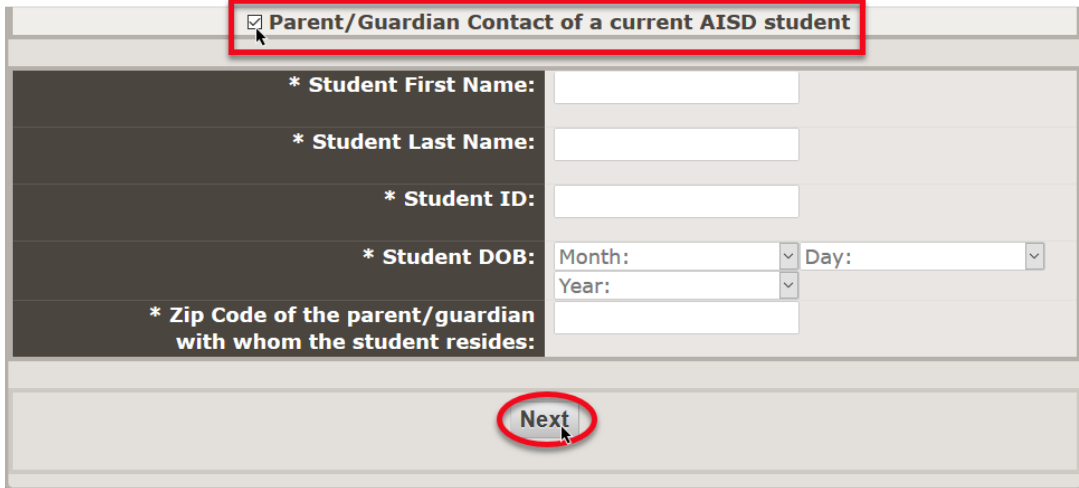
Fill in the required information. Required information displays with an asterisk. *

Parent/Guardian of a student currently (or previously) enrolled in AISD

Families new to AISD should NOT check this box and instead skip to Step 5.

    A. Click the box next to **Parent/Guardian Contact of a current AISD student**
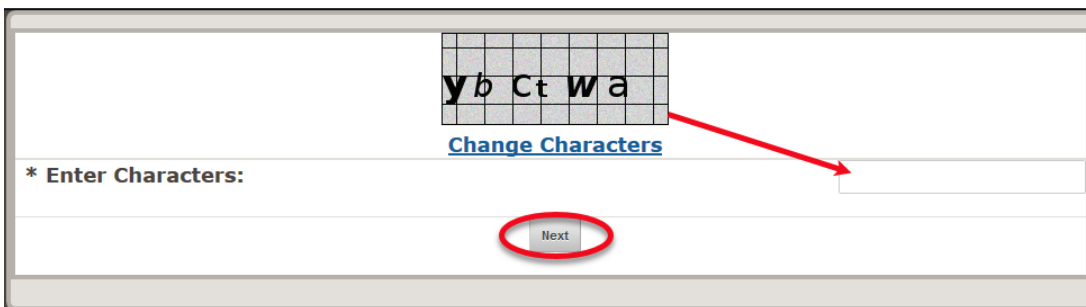
    B. Enter the **Student Information** and click the **Next** button.

    C. Follow steps **5 – 11 below**.

5. For security purposes, **enter the characters** into the appropriate field and click **Next**.

6. An **email** will be sent to the email address you provided. **Click the link** in the email to verify your email address and activate your Parent Cloud account.

7. Login with the **Username** and **Password** you entered on the Parent Portal registration form. Click **Next**.

Please log-in to verify your e-mail address and check your account creation status.	
* Username:	
* Password:	
	Next

8. Wait a few minutes while your account is created. Type **portal.austinisd.org** in a Google Chrome browser URL (web address).
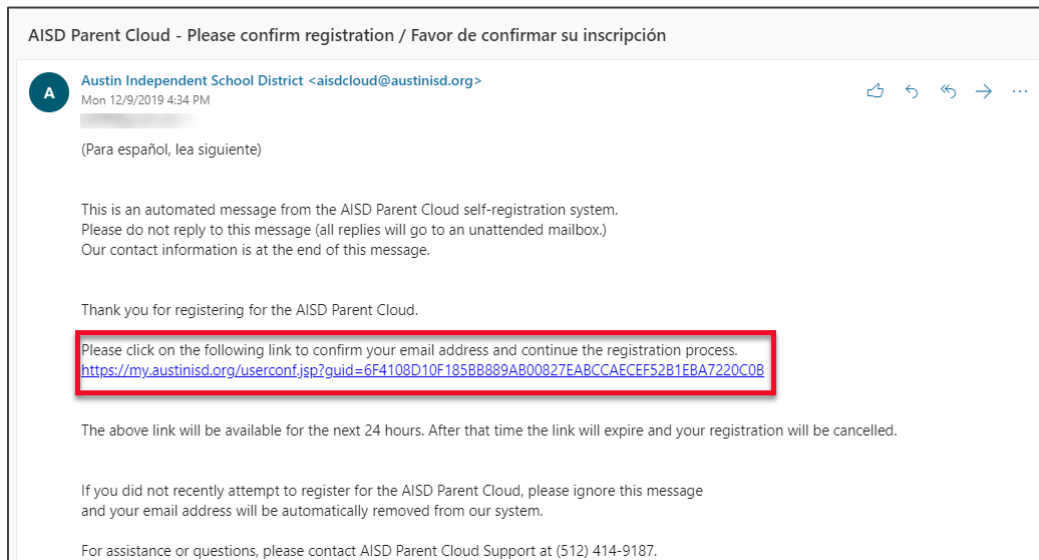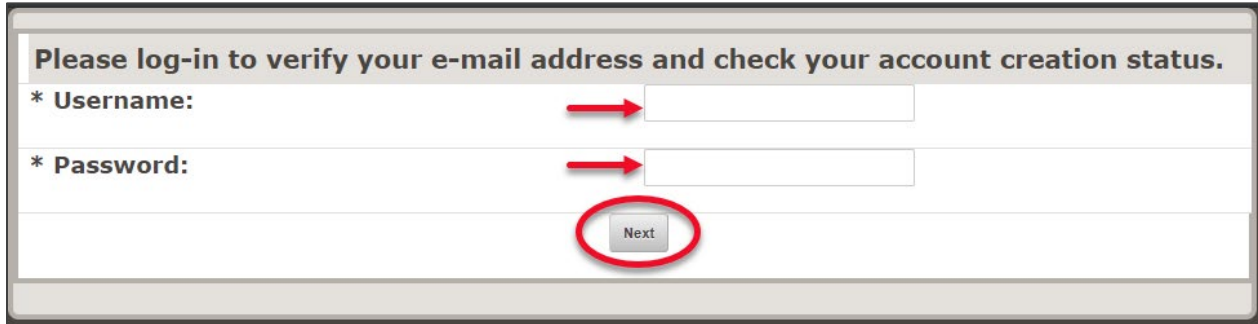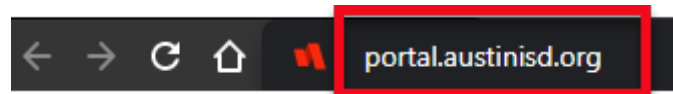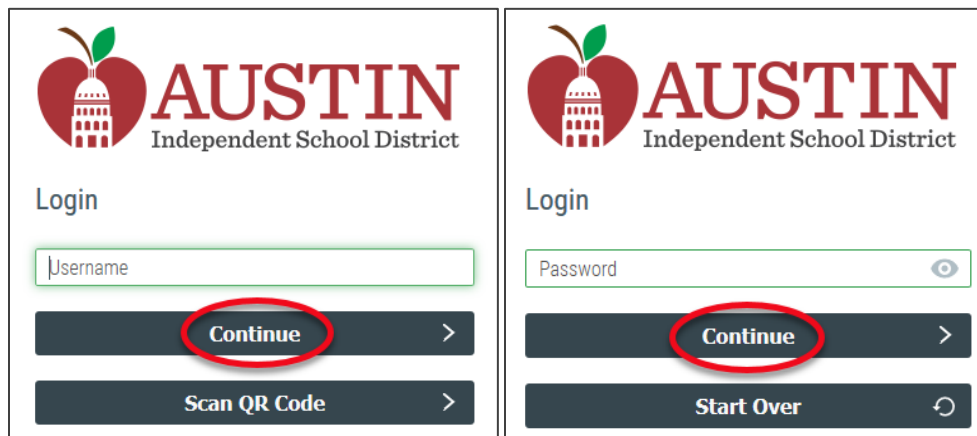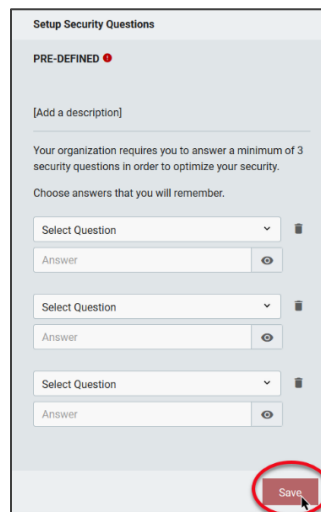
portal.austinisd.org

9. Enter your **Username** and click **Continue** then enter your **Password** and click **Continue**.

AUSTIN Independent School District

Login

[Username]

Continue >

Scan QR Code >

AUSTIN Independent School District

Login

[Password]

Continue >

Start Over

10. You will be prompted to **Setup Security Questions**. Select the questions, enter your answers and click the **Save** button.

Setup Security Questions

PRE-DEFINED

[Add a description]

Your organization requires you to answer a minimum of 3 security questions in order to optimize your security.

Choose answers that you will remember.

Select Question

Answer

Select Question

Answer

Select Question

Answer

Save

If you are a parent/guardian but are unable to see your student's information in the AISD Parent Portal, please contact the campus or call AISD Family Support at 512-414-9187.