

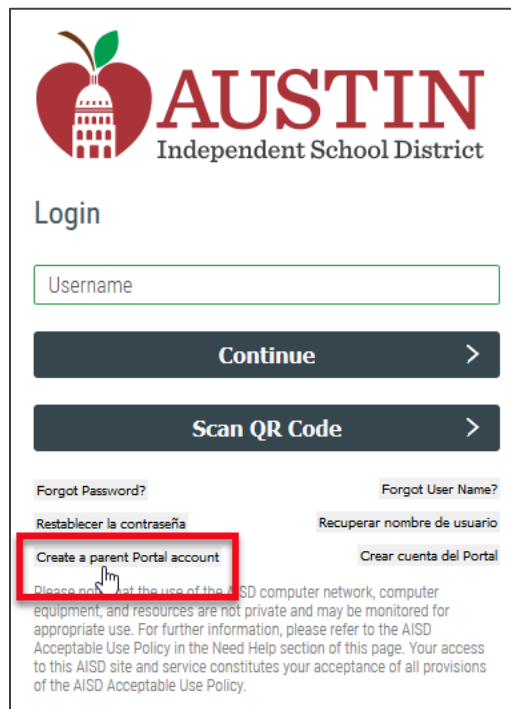
## Create a Parent Portal Account

Parents/Guardians can create an AISD Parent Portal Account to access their student’s educational information.

1. Open an internet browser. Google Chrome is the recommended browser.
2. Type **portal.austinisd.org** in the URL (web address).



3. Click on ‘Create a parent Portal account’



**AUSTIN**  
Independent School District

Login

Username

**Continue** >

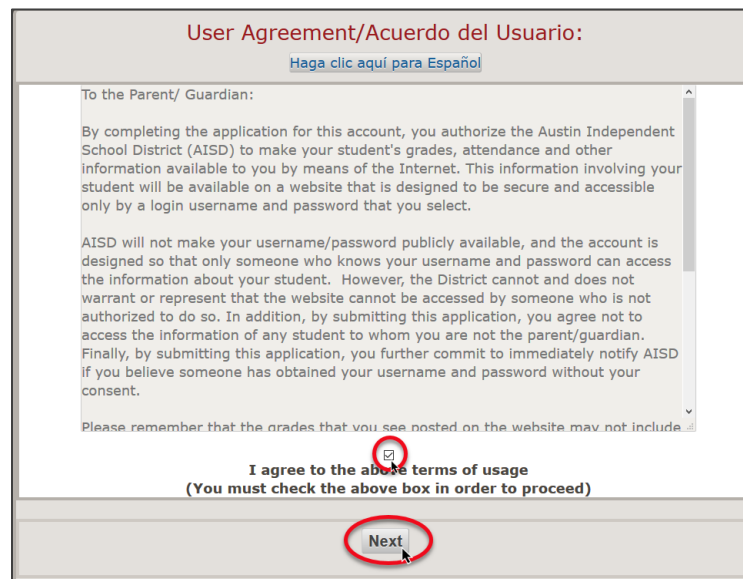
**Scan QR Code** >

Forgot Password?      Forgot User Name?  
Restablecer la contraseña      Recuperar nombre de usuario

**Create a parent Portal account**      Crear cuenta del Portal

Please do not use the use of the AISD computer network, computer equipment, and resources are not private and may be monitored for appropriate use. For further information, please refer to the AISD Acceptable Use Policy in the Need Help section of this page. Your access to this AISD site and service constitutes your acceptance of all provisions of the AISD Acceptable Use Policy.

4. Read the User Agreement. Check the ‘I agree to the above terms of usage’ box and click **Next**.



**User Agreement/Acuerdo del Usuario:**  
[Haga clic aquí para Español](#)

To the Parent/ Guardian:

By completing the application for this account, you authorize the Austin Independent School District (AISD) to make your student’s grades, attendance and other information available to you by means of the Internet. This information involving your student will be available on a website that is designed to be secure and accessible only by a login username and password that you select.

AISD will not make your username/password publicly available, and the account is designed so that only someone who knows your username and password can access the information about your student. However, the District cannot and does not warrant or represent that the website cannot be accessed by someone who is not authorized to do so. In addition, by submitting this application, you agree not to access the information of any student to whom you are not the parent/guardian. Finally, by submitting this application, you further commit to immediately notify AISD if you believe someone has obtained your username and password without your consent.

Please remember that the grades that you see posted on the website may not include

**I agree to the above terms of usage**  
(You must check the above box in order to proceed)

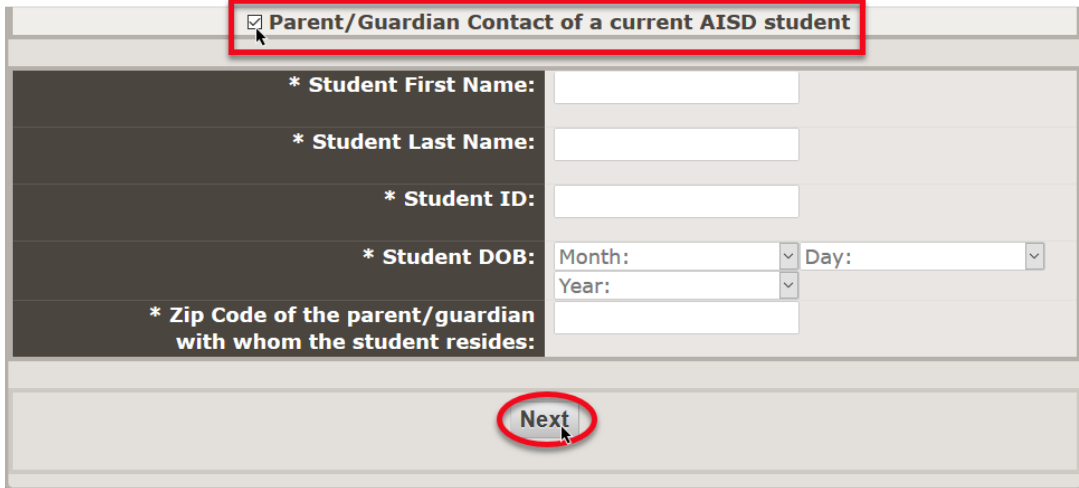
**Next**

Fill in the required information. Required information displays with an asterisk. \*

**Parent/Guardian of a student currently (or previously) enrolled in AISD**

**Families new to AISD should NOT check this box and instead skip to Step 5.**

- A.** Click the box next to **Parent/Guardian Contact of a current AISD student**
- B.** Enter the **Student Information** and click the **Next** button.



**Parent/Guardian Contact of a current AISD student**

\* **Student First Name:**

\* **Student Last Name:**

\* **Student ID:**

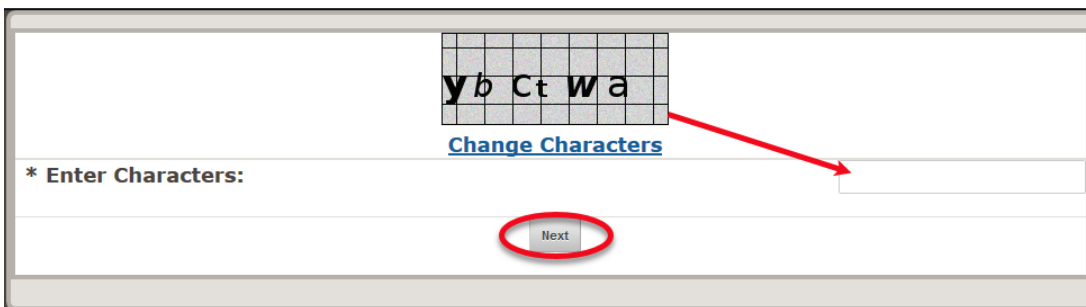
\* **Student DOB:** Month:  Day:  Year:

\* **Zip Code of the parent/guardian with whom the student resides:**

**Next**

- C.** Follow steps 5 – 11 below.

- 5.** For security purposes, **enter the characters** into the appropriate field and click **Next**.



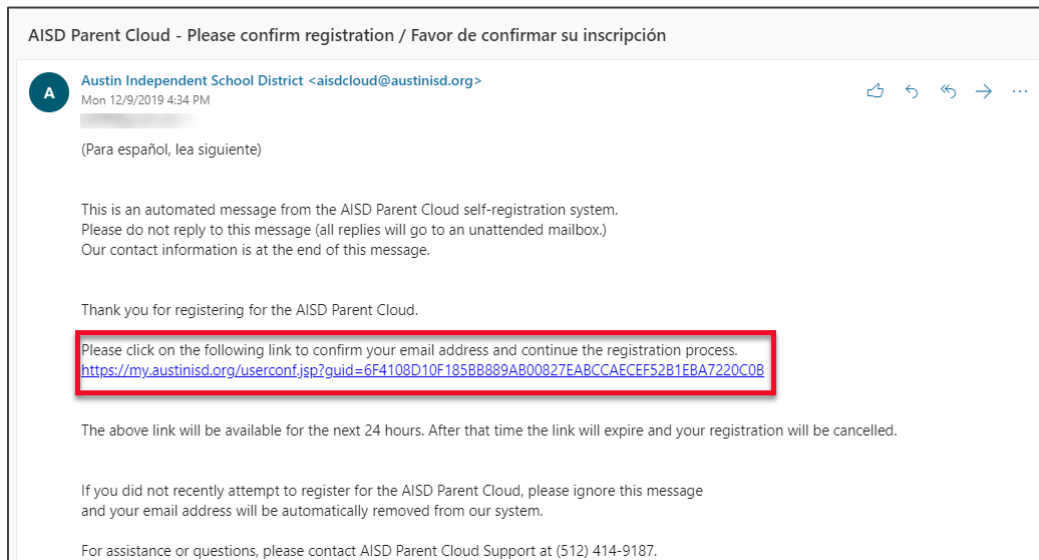
y b C t w a

[Change Characters](#)

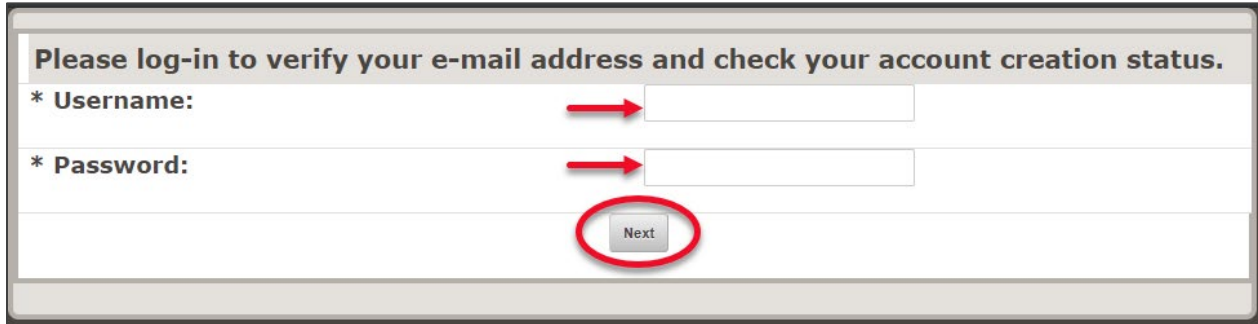
\* **Enter Characters:**

**Next**

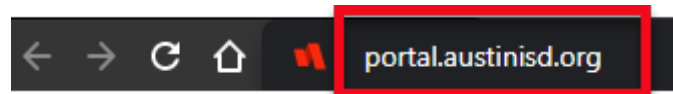
- 6.** An **email** will be sent to the email address you provided. **Click the link** in the email to verify your email address and activate your Parent Cloud account.



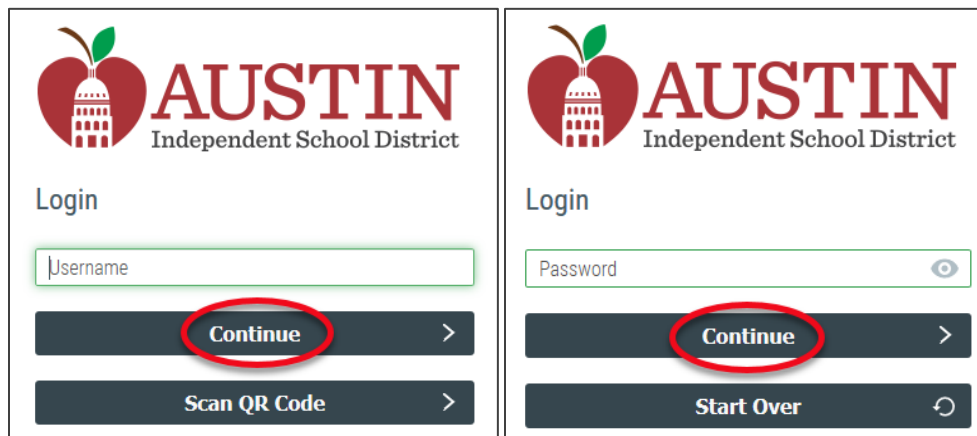
7. Login with the **Username** and **Password** you entered on the Parent Portal registration form. Click **Next**.



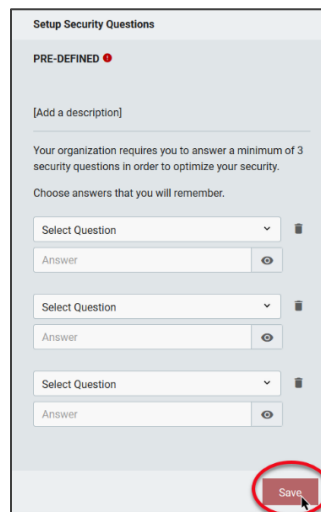
8. Wait a few minutes while your account is created. Type **portal.austinisd.org** in a Google Chrome browser URL (web address).



9. Enter your **Username** and click **Continue** then enter your **Password** and click **Continue**.



10. You will be prompted to **Setup Security Questions**. Select the questions, enter your answers and click the **Save** button.



*If you are a parent/guardian but are unable to see your student's information in the AISD Parent Portal, please contact the campus or call AISD Family Support at 512-414-9187.*